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**PATENT**  
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

INVENTOR(S) : David Salgado  
TITLE : METHOD AND APPARATUS FOR AUTOMATIC  
UPGRADE OF A PRODUCT'S PRINTER  
DRIVER  
APPLICATION NO. : 09/731,094  
FILED : December 6, 2000  
CONFIRMATION NO. : 9375  
EXAMINER : POON, King Y.  
ART UNIT : 2624  
LAST OFFICE ACTION : August 27, 2004  
ATTORNEY DOCKET NO. : A0598  
XERZ 2 00373

**RECEIVED**

**OCT 27 2004**

**Technology Center 2600**

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT A**

Dear Sir:

Responsive to the Office Action mailed August 27, 2004, please amend the above-identified application as follows.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.

**CERTIFICATE OF FIRST CLASS MAILING**

I hereby certify that this paper and/or fee is being deposited with the United States Postal Service as First Class Mail service and is addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

  
Cathryn Terchek

Date:   
October 19 2004